



**Returned Goods Policy:** Product returns are subject to the following conditions:

1. All returns are subject to the prior authorization of McGuff Pharmaceuticals, Inc., (McGuff) in its discretion. Buyer must notify Customer Support within 10 days of receipt of shipment at (877-444-1133) and request a Returned Goods Authorization "RGA" Form. The RGA Form requires lot numbers, quantities and catalog numbers along with a specific reason for return. Customer Support will either authorize or deny the request for return. Only items appearing on an approved RGA Form are acceptable for return. Unauthorized returns will be destroyed and no credit issued. All authorized returned goods must be shipped Freight prepaid to the McGuff location indicated on the RGA Form, except McGuff will pay freight costs for Product shipped-in-error. Returns that are authorized for Product ordered-in-error or shipped-in-error will not be accepted unless returned within 30 days of delivery.
2. All returns are subject to a 25% handling/restocking charge, except for Products shipped-in-error.
3. Credit will be issued for all authorized returns provided:
  - a. Products have at least one year shelf-life remaining, or products with original expiration dating of eighteen months or less have at least six months shelf-life remaining.
  - b. Proper authorization has been obtained prior to return of products.
  - c. Products are in their original packaging.
  - d. Products are current inventory items.
  - e. The Products have been shipped and billed to Buyer by McGuff, and Buyer has paid for said Products.
4. Certain Products **are not eligible** for return. These are:
  - a. Products that have deteriorated because of improper handling, abuse or other factors.
  - b. Products that have been opened, partly used or which the labels or seals have been removed or tampered.
  - c. Broken, damaged or opened cases.

**Expiration Date:** On dated products, the expiration date is shown as a month and year, e.g., October 2010, 10/10. The date of expiration is the last day of the given month, e.g., October 31, 2010.

Credits for returned goods are conditioned upon McGuff's inspection and approval of such goods upon their return. If McGuff determines, in its discretion, that any returned goods are not eligible for return due to any of the reasons provided in paragraph 4 above, Buyer will not receive a credit, even if a RGA Form was issued. No advance credits will be accepted.

This returns goods policy is subject to change at the discretion of McGuff.

Revision date: 07/2009